

ADDITIONAL SERVICES

- additional heating/cooling units
- indoor air quality equipment
- water quality systems
- plumbing

AC / Heat Pump

Gold Service Agreement

- Priority service • Annual tune-up
 - 15% off repairs
 - 15% off diagnostic fee



51 Rider Avenue
Patchogue, NY 11772

(631) 438-0490

ScarpelliMechanical.com

AC / Heat Pump

15-POINT ANNUAL TUNE-UP

A tune-up will be performed once during the service agreement term during regular working hours.

Please call to schedule.

- ❖ Check all moving parts.
- ❖ Check operating temperatures.
- ❖ Clean or replace air filters (customer-provided).
- ❖ Measure refrigerant (if necessary); Subcool/superheat to fine-tune its charge.
- ❖ Flush condensate drain to protect against overflow.
- ❖ Check outdoor condenser coil.
- ❖ Clean and check blower motor (and belt if applicable).
- ❖ Test “temperature drop” at return and supply air; adjust blower speed.
- ❖ Safety-test all controls for proper operation.
- ❖ Check voltage and amperage in all motors; test for worn bearings (if necessary).
- ❖ Check condition of compressor contacts.
- ❖ Inspect start and run capacitors and relays for bulges, rust and leaks.
- ❖ Check and safety-test all wires and connections.
- ❖ Inform customer of equipment condition; recommend necessary repairs or comfort improvements.
- ❖ Turn exposed dampers to cooling position if marked (no balancing).

Terms and Conditions

1. Agreement is renewed automatically each year unless Customer gives Company written notice of Customer’s intention not to renew, not less than thirty (30) days prior to the expiration of the then-current term. Upon termination for any reason, there shall be no refund or credits allowed. In the event of sale of property, Agreement is transferable, if desired by owner, subject to prior written consent of Company, not to be withheld unreasonably by Company.
2. Agreement is not in force if Customer’s account is delinquent.
3. Agreement does not cover labor or material for repairs needed due to power surge or water damage to equipment.
4. Company assumes no responsibility for failure or damages when house or building is unoccupied or vacant for over a 24-hour period.
5. Payment Terms: All payments under this Agreement shall be due when billed. Customer agrees to pay a service charge of 1½% per month, an 18% annual percentage rate, which will be charged on the average daily balance on any account past due over thirty (30) days.
6. Service Hours: Normal working hours are Monday through Friday, 7:30 a.m. through 4:00 p.m.
7. By submitting payment to Company, Customer agrees to all terms and conditions listed in this brochure during the term of this Agreement and any renewals thereof. Customer agrees that in the event that there are any changes in coverage in the future, the terms and conditions of this Agreement shall continue to apply.
8. It is the Customer’s responsibility to schedule an appointment. Please don’t wait until it’s already hot to schedule your tune-up.

PLEASE KEEP FOR YOUR RECORDS